

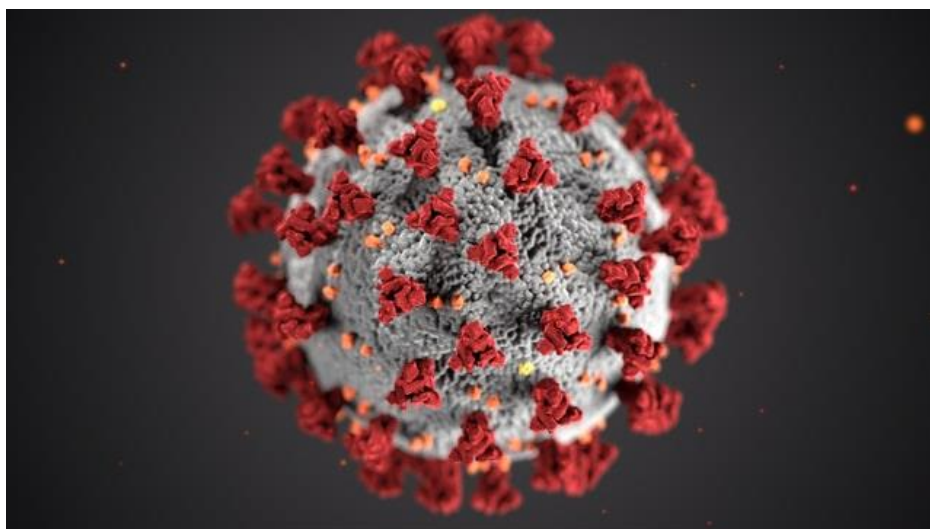


GROOTVLEI

— RESIDENTIAL SECURITY ESTATE —

Special Corona COVID-19 2nd Edition

Please let all members of your household read or explain the contents to them.





Grootvlei Residential Estate Homeowners Association.

Newsletter 16

May 2020

Important Contact Details:

Office 087 351 4887/8

Clive 083 448 5825

Louis 082 782 6895

Email Office yolandi@grootvleiestate.co.za

Email Clive clivebillowes@live.com

- Anybody interested in helping with the monthly newsletter please contact the office.
- No visitors will be allowed to enter the estate during the lockdown period
- Report all incidents of crime no matter how trivial.
- Refuse must be placed into your wheelie bin as papers, plastic bags & boxes are being blown against the electric fences causing many false alarms

Visit our web site www.grootvleiestate.co.za

Corona COVID-19 Virus – Lockdown Level 4

A national lockdown was brought into effect at 00:00 on 27 March 2020, and has been extended indefinitely, using a Risk Alert system to determine the level of lockdown.

We are expecting to move to level 3 at the end of May but no announcements had been made by the time of publishing this newsletter.

Who may enter the Estate under current regulations?

- 1) All Emergency services, Law enforcement, Military.
- 2) All repairers of Electricity, plumbing, IT, motor vehicles, DSTV
- 3) All food deliveries
- 4) All on-line purchase deliveries.

Note: that these restrictions are expected to change soon, we will adjust to align with the regulations. Our restrictions are always the same as government regulations.

Sadly, Contactors and garden services are still not allowed to operate under level 4.

With the freak storm we had a few weeks ago, we had a few houses where the roofs were damaged.

We did contact our Lawyers to clear up the confusion of what is seen as an essential repair and what is not considered an essential repair.

Basically, if the damage caused is of such a nature, that if we have another heavy rainstorm, more damage could be made by the storm, the repair is considered as essential. As leaks into your home will cause damage, repairs to roofs will be allowed.



Estate staff and salaries & levies



When the lockdown started, we were forced to close the office and send our workers home as per the regulations. To date this is still the case. Yolandi had to take her files, printer, scanner, laptop, etc. home so that she could still continue with her duties, only working from home and not from the office, Clive stood in for issues that had to be resolved in the Estate, Louis had to continue with his duties but working from his house in the estate instead of from the office. As for the rest of the staff, we had 2 guys with permit to travel to the Estate to do emergency/essential repair work within the Estate. With pay role and Deeds office now open, Yolandi will be coming into the office as required to complete and

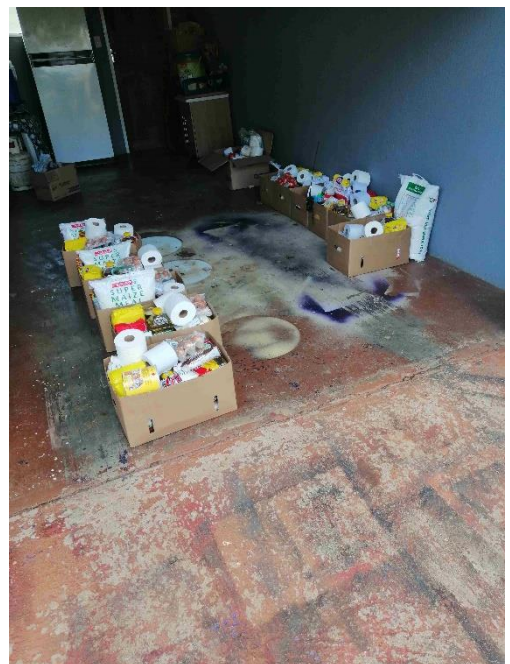
forward documentation to the Deeds offices.

When the lockdown was announced, the President requested that employers still continue paying salaries, which is what we have continued doing. All staff are still receiving full salaries. In both Louis and Yolandi's cases this is not a problem as both are working from home, as for the rest of the staff, the small saving we would make is not worth the suffering that would be caused if they lost their income. Due to the fact that we still have to pay all the usual bills, including guards, electricity, rates, water, salaries, etc. levies are still payable in full.

Food parcels

We have a number of families who lost their income totally due to the lockdown, these families got to the stage where they could no longer purchase food for themselves and their children. We called for donations of food and managed to put together 12 food parcels which were handed to these needy families on 29 April. A massive THANK YOU goes out to all those who made donations. This really helped those in need, but, lockdown did not stop there and nor did the need for food. We managed to secure R6 900 donations and put together 17 food parcels which we distributed to the needy families on 13 May.

Donations have now dried up and the lockdown is still preventing families from earning an income. Please if you can assist with donations of food or money feel free to do so. Food donations can be delivered at house 1800 or Clive 1859, if you want to make cash donations it can be made into your levy account using "Food Parcel" as your reference, you can remain anonymous or add your house number in the reference. One food parcel costs just over R400, the contents list is at the end of this newsletter.



Crime and Cut fences



During Lockdown we have had a number of attempts by criminals to gain access to the Estate by cutting holes in the green fence with at least one case where the criminal did get in but was noticed and alarm was raised, Louis, Lee-Anne & Clive responded and the criminal ran escaped. There have been 5 fence panels cut during this lockdown period with each panel costing us more than R3 500 and we are struggling to get panels due to the lockdown, at the moment we can only patch the holes by wiring them up. We have arranged with the security company to drive around our fences when they pass through the area in an attempt to stop these guys from sitting there cutting through the fence. Please be on the lookout for anyone tampering with the fence or any of our walls, report any suspicious activity at the fences/walls to security or any of the directors mentioned below.

We have also had a few cases which seem to have been perpetrated by someone within the Estate, again in every case the person was spotted, and alarm raised, he disappeared when the response vehicles came to the scene.

Shockingly, we had a vehicle hijacking outside gate one earlier this week, a Transnet minibus was taken with the driver still in the vehicle by 2 armed men who appeared out of the darkness of Grootvaly Road. Fortunately, the driver was dropped off at the N12 and he made his way back to Springs SAPS.

There have been many complaints regarding people gathering in the parking areas outside the gates as well as people standing at the guardhouses chatting to the guards and entering under our booms instead of through the turnstiles. These actions are placing everyone at risk and should be stopped immediately. The security company is going to take action against the guards who allow these actions to continue. Please everyone comply with the rules they are there to safe guard you and every one living in the Estate.



We have been fighting with the council for a number of years, even handed a petition in to get the streetlights repaired but to no avail, yesterday 21 May the Springs Advertiser was here to look at 3 issues that we just cannot get the council to resolve. The issues are, streetlights and the water running down Grootvaly Road, and the continual sewerage blockages in the estate. During the walk around with the Advertiser yesterday it was found that the water running

down the road is actually sewerage water, they will take our complaints to our councillor and the council and will report back as soon as they have any answers.

The only way to stop this spread is to comply with government's harsh regulations.

Every time you leave your home you are placing yourself at risk of being infected by this virus. This virus has now moved into the townships and Kwa Thema and Tsakane were announced as Hot Spots. This makes it very easy for the virus to be spread into the CBD and Malls in Springs. You go there and expose yourself, if you get infected you will come home and infect your family then you or children mingle with the neighbour and when you look again the Estate is a hot spot. Even one person flaunting the regulations, places everyone in the Estate at risk. Infections have increased from about 60 a day last month this time to about 1000 a day now with about 30 deaths a day.



Temperature screening



We have purchased non-contact thermometers and these thermometers have been deployed at all 3 boom gates, the guards were trained in their use. All non-residents allowed to enter as per the current regulations are temperature screened and the temperature recorded on the visitor slip. Anyone with a reading of 38 degrees C or more will not be given access and will not even be allowed to leave the delivery at the gate. If the person is infected, he/she will transfer the virus to the goods being delivered and the guard and recipient of the delivery will be infected by handling the goods delivered. The delivery person is also advised to contact their doctor.

Any resident who would like to be temperature screened is welcome to ask the guard to take your temperature, from experience I have found that forehead temperatures are very susceptible to outside temperatures, it is more stable to take the temperature in your mouth as it is not affected as much by the outside temperature. These readings are not recorded, except if your temperature is 38 or more. The guard will inform you that you need to get medical advice, record your name and house number in the OB book and report to Estate

management as this could be very serious.

Stay Safe – Stay at Home, let's all survive this pandemic

Municipal account information

For all your queries regarding your municipal account please register on the City of Ekurhuleni's Siyakhokha web site, below is the link, once registered you can call-up your accounts and lodge queries and make payments.

<https://siyakhokha.ekurhuleni.gov.za/>

If you have a problem with Water or electrical supply or blocked sewerage you need to phone the call centre. Please note that sometimes it sounds like you have been disconnected but keep holding on, they do reply after a while. Take note of the reference number.

Even when a number of houses have the same problem e.g. power off, the more people that call in the better, it seems that they react quicker when there are a number of complaints.

The Call centre Contact details are



0860 543 0000



[Call.Centre@ekurhuleni.gov.za.](mailto:Call.Centre@ekurhuleni.gov.za)



Thank you to all those residents who, by complying with our simple rules, and these difficult lockdown regulations, are keeping Grootvlei Residential Estate as one of the most neat, tranquil and safe areas to live in.

Let's all stand together and keep it tranquil and safe, noncompliance leads to lawlessness which leads to total destruction of everything that made us purchase in this estate.

Non-compliance levies are our last resort, we do not like issuing fines, but we all signed agreement of our rules and regulations, and are they are legally binding on all of us.

Directors contact details

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South African COVID 19 HOTLINE

08000 29999

If you present with symptoms of Corona Virus, please call the official COVID 19 HOTLINE before going to your doctor, pharmacist or nurse. By calling the hotline, someone will be sent to test you where you are, which will limit the spread of the virus.



Food Parcel List

Quantity	Size	Description
1	5KG	Maize Meal
1	2.5KG	Sugar
1	2KG	Rice
1	2.5Kg	Flour
1	100g	Coffee
1	100	Tea bags
1	750ml	Cooking Oil
1	6 pack	Eggs
1	Tin	Pilchards
2	Tin	Bully beef/Chicken
2	Tin	Baked Beans
1	Tin	Mixed Veg or Chakalaka
2	500g	Spaghetti or Pasta
2	Roll	Toilet Roll
1	500g	Salt
1	cake	Hand Soap
1	Litre	Long Life Milk
1	73g pkt	2Min Noodles 5 pack
1	1Kg	IWISA Flavoured Porridge