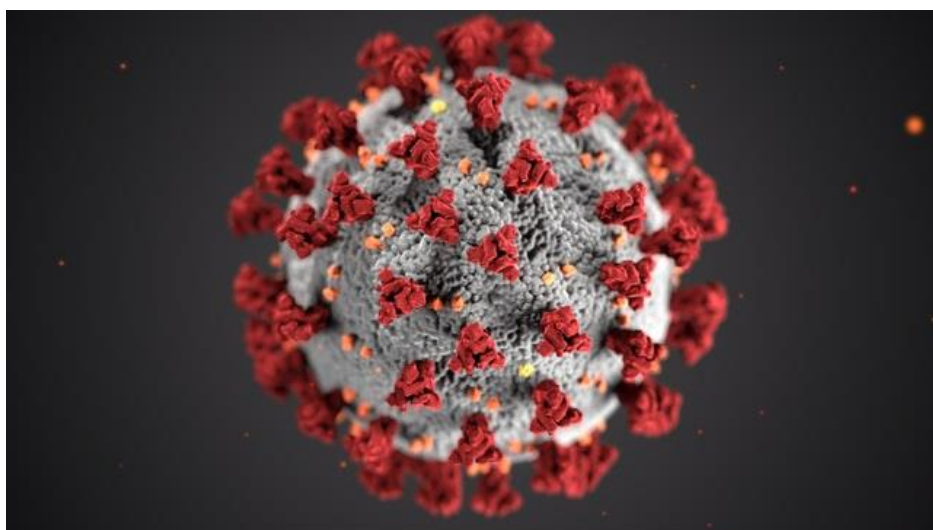




Special Corona COVID-19 3rd Edition

Corona COVID-19 numbers are surging, please stay home as far as possible also wear your mask, wash or sanitize hands as often as possible.

STAY SAFE





Grootvlei Residential Estate Homeowners Association.

Newsletter 17

July 2020

Important Contact Details:

Office 087 351 4887/8

Clive 083 448 5825

Louis 082 782 6895

Email Office yolandi@grootvleiestate.co.za

Email Clive clivebillowes@live.com

- Anybody interested in helping with the monthly newsletter please contact the office.
- No visitors will be allowed to enter the estate during the lockdown period
- Report all incidents of crime no matter how trivial.
- Refuse must be placed into your wheelie bin as papers, plastic bags & boxes are being blown against the electric fences causing many false alarms

Visit our web site www.grootvleiestate.co.za

Corona COVID-19 Virus – Lockdown Level 3 ++

A national lockdown was brought into effect at 00:00 on 27 March 2020, and has been extended indefinitely, using a Risk Alert system to determine the level of lockdown.

We are at level 3 with some of level 4 regulations reinstated.

Who may enter the Estate under current regulations?

All Emergency services, Law enforcement, Military, all repairers of Electricity, plumbing, IT, motor vehicles, DSTV, all food deliveries, all on-line purchase deliveries, all clients for nails and hair dressing, etc, domestic workers, gardeners, garden services.

Who may not enter the Estate under current regulations?

Under current regulations family and friends are not allowed, nor are parties or gatherings. We do not understand or necessarily agree with the regulations but as directors we have to comply with them.

Measures we have had to put in place to contain the spread.

- 1) Sanitizer dispensers have been installed at all booms and turnstiles.
 - i) Please spray sanitizer into your hand AFTER tagging.
 - ii) Slowly move forward to part of your vehicle under the boom, to prevent it from closing.
 - iii) Rub sanitizer into your hands and onto your tag.
 - iv) Drive off, the boom will close once you are through.Please use sparingly as the sanitizer works out to be expensive.
- 2) Introduced temperature screening of all contractors and deliveries at the gates, with records kept of all.
- 3) Any owner may ask the guards to check their temperature, these checks are not recorded unless over 38 degrees C.
- 4) Keep the guards informed as to who is allowed into the estate, under these forever changing regulations.
- 5) Installed sanitizer dispensers at the office and workshop.
- 6) Sanitize the area where owners, contractors, etc. are seen at the office.
- 7) Complied with all 'back to work' regulations.

Estate staff and salaries & levies



All our staff are back on site performing their normal duties, they were paid fully during the period that they were not allowed to come to the estate.

Our levies are still due in full because we still had to pay all the usual expenses.

Due to the lockdown, a number of owners lost their income, please, if you were affected and are struggling with payment, do not simply stop paying. Please rather go to the office with your proof of income loss to make arrangements, which will prevent you from being handed over and your credit rating


being degraded.

Our levies are what allows us to live in an area which is much safer, cleaner and more peaceful than other areas.

Owners with overdue levies are being handed over for debt collection and will also be removed from security groups as they are not paying their part. Fortunately, non-paying owners are only a tiny percentage of all the owners, but it is still grossly unfair on those who are paying.

Debit orders are an easy way of paying levies on time without having to remember or make any extra effort. Please consider paying by debit order, a form is attached to this month's statement email, please fill it in and return to Yolandi.

Food parcels

We managed to help 15 – 18 families who had lost their income and were struggling to feed their families. 4 sets of food parcels were distributed to these families, twice from donations within the estate, once with donations from  Lunchbox Fund The Lunchbox Fund and once from the Roman Catholic Church in Spring Extension. A massive big thank you goes out to all those who helped with these donations. Clive, Carol, Louis and LeeAnne were involved with the distribution and they could see what a big difference these food parcels made, with some recipients bursting into tears when they received parcels. Only when you see these people's faces do you realise how big a difference the food parcels made. Again, thank you to all who helped.



Streetlights and sewerage in Grootvaly Road



We are continually complaining to the council regarding the streetlights which are not working in the estate and along Grootvaly road outside the estate, on some occasions they come out and start with repairs but then disappear before the repairs are completed then stay away for months again. We have noticed that they do come out when they receive numerous complaints, this leads us to believe that we will get better service if there are many complaints. To get these complaint numbers high, we ask that you check the streetlight outside your home, and if it is faulty report it and send the reference number to the office for follow up by Yolandi.

Call.Centre@ekurhuleni.gov.za or 086 054 3000. Our contact person komane.tladi@ekurhuleni.gov.za.

As for the sewerage water running down and crossing Grootvaly Road near gate 2, we have had the advertiser on site, they ran a story in the newspaper about a month ago, we have reported to the water and sanitation department on many occasions but still the sewerage flows. We have now had many vehicles spin out due to the wet and now with the cold nights the sewerage has been freezing during the early morning hours which makes the road extremely slippery. There have been 3 rollovers, many spinouts and a number of vehicles with damaged wheels which had to be towed away. We are extremely worried that one of these accidents are going to be fatal. We have been in contact with the ward councillor and have been promised that they are busy with the problem. We only hope that something is done before it costs a life. In the meantime, please be extra careful when traveling around the corner.



The sewerage leak below gate 2 is also high on our agenda and we have been promised that a budget for a solution has been applied for and allocation of budgets are done in July, lets hope and pray that ours is also approved.

General Issues

Before any building additions or alterations are done, plans must be approved by GREHOA as well as the town planning department, we have been informed, by the building inspector, that laws have been changed. Now any work involving digging of foundation holes, cement work and all erection work, being steel or wood or any other material, garden walls, etc. must have plans submitted before work commences. Due to the large amount of construction in the estate the building inspectorate is here on a regular basis and they have informed us of their intention to issue non-compliance notices. Please ensure that your plans are approved by GREHOA and a contractor's agreement is in place before commencing with any alterations/additions including garden walls.

Contractors

As per the contractor's agreement, owners are responsible for all their contractors and we are receiving a number of complaints regarding contractors and their workers and will be clamping down on these breaches of contracts. The most common complaints are;

- 1) Contractors breaking open electrical boxes
- 2) Contractors walking in the streets especially to the tuck shop (please report if seen.)
- 3) Contractors not keeping their site clean, causing litter (cement bags, plastic, etc.)
- 4) Contractors and their deliveries speeding in the estate
- 5) Contractors working after hours
- 6) Contractors infringing on adjacent stands.



These complaints are being taken seriously and breach fines are being issued, please we do like writing fines but are left with no other option, ensure that your contractor complies.

House Rules

There are a number of owners who are not complying with house rules, again there are a number of complaints regarding the non-compliance of these rules. Here again, as GREHOA we are accused of doing nothing to enforce compliance, because we go and talk to owners, but they still do not comply. Fines are going to be commonplace for all non-compliances as talking just does not work. The fines are steep starting at R500.00 and can be prevented by complying. The rules are what makes an estate different from living in town, suburbs or townships, without them we will go backwards. We all saw this lovely, clean, tranquil estate and decided that we want to live here. Now there are those who want to break it down, this is not acceptable, we all agreed to the rules by signing them when we purchased and now, we must abide by them. Also remember that we are all responsible for our guests and anyone we give access to the estate's behaviour

The most complaints are:

- 1) Dogs in the streets, fines have been issued, and next our step is to have SPCA remove the dogs, which we do not want to do.
- 2) Children teasing dogs that are fenced in, this is very dangerous as the dogs will try to get out and then who is at fault when the child is bitten?
- 3) Loud music. Please consider your neighbours. We receive many complaints regarding music, your neighbours do not want to listen to your music in many cases.
- 4) Speeding in the streets. Speed limit is 30Km/h
- 5) Going around the circles in the wrong direction.
- 6) Walking through unfenced properties, this is trespassing.
- 7) Littering, please make sure that all rubbish is in your bin, as with the strong winds it gets blown around the estate.

Stay Safe – Stay at Home, let's all survive this pandemic

Municipal account information

For all your queries regarding your municipal account please register on the City of Ekurhuleni's Siyakhokha web site, below is the link, once registered you can call-up your accounts and lodge queries and make payments.

<https://siyakhokha.ekurhuleni.gov.za/>

If you have a problem with Water, electrical supply or blocked sewerage you need to phone the call centre. Please note that sometimes it sounds like you have been disconnected but keep holding on, they do reply after a while. Take note of the reference number.

The Call centre Contact details are



0860 543 0000



[Call.Centre@ekurhuleni.gov.za.](mailto:Call.Centre@ekurhuleni.gov.za)



Thank you to all those residents who, by complying with our simple rules, and these difficult lockdown regulations, as you are keeping Grootvlei Residential Estate one of the most neat, tranquil and safe areas to live in.

Let's all stand together and keep it tranquil and safe, noncompliance leads to lawlessness which leads to total destruction of everything that made us purchase in this estate.

Non-compliance levies are our last resort, we do not like issuing fines, but we all signed in agreement of our rules and regulations, and they are legally binding on all of us.

Directors contact details

Kgaogelo Mashoeu	House 1427	076 071 0444	Kgmashoeu01@gmail.com
Jabu Dhlamini	House 1372	082 319 1056	jdhlamini9@gmail.com
Clive Billowes	House 1859	083 448 5825	clivebillowes@live.com
Tracy Laubscher	House 1737	076 337 1984	tracy.laubscher@yahoo.com

**South African
COVID 19 HOTLINE
08000 29999**

If you present with symptoms of Corona Virus, please call the official COVID 19 HOTLINE before going to your doctor, pharmacist or nurse. By calling the hotline, someone will be sent to test you where you are, which will limit the spread of the virus.

